



# At Dockside

*A Monthly Publication of The Ballena Bay Townhouse Association #1*

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**Protecting property values and the quality of life in Ballena Bay – October 2009**

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## **Congratulations to the new 2009 – 2010 BBTAA Board of Directors**

Dick Bacigalupi\*  
Pat Faustman  
Gary Flanigan\*  
Jeff Frankel  
Mary Gallup  
Ann Kenyon\*  
Carrolyn Kubota

\*Denotes board members who will serve a two-year term.

Board Officers and Board Liaisons of working committees will be determined at the October 2009 board meeting.

### **NEWS ALERT - NEWS ALERT NEWS ALERT - NEWS ALERT**

Massingham and Associates Management, Inc. is pleased to introduce your new management team, David Boone will be your Community Association Manager. Shauna Serdahl will be your Administrative Assistant and can be reached at 925-405-4732 or via email at [Sserdahl@massingham.com](mailto:Sserdahl@massingham.com). David is a Certified Community Manager and has been with Massingham and Associates for 3 years. He is fully qualified and well versed in the day to day operations of Community Associations. Although you will have a new contact for customer service, rest assured that you are still managed by the same great company, Massingham and Associates.

If you have any questions about your monthly billing statements you can contact our office at 925-405-4900.

Starting October 15, 2009, your new business office will be:

**Massingham & Associates Management, Inc.**  
4085 Nelson Avenue, Suite A  
Concord, CA 94520  
Office 925.405.4900 Fax 925.405.4747

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For letters to the Board or to report needed repairs, use this contact information:  
Massingham & Associates Management, 4085 Nelson Avenue, Suite A, Concord, CA 94520  
[davidb@massingham.com](mailto:davidb@massingham.com)



**BBTA Property Management Contact Information:**

***Property Manager:***

**Massingham & Associates Management** (Management Company)

4085 Nelson Avenue, Suite A, Concord, CA 94520

David Boone (Property Manager) davidb@massingham.com

Office (925) 405-4900

FAX (925) 405-4747

**Emergencies:**

Business Hours 8:30 am – 5:30 pm (925) 405-4900

Non Business Hours (925) 405-4900

**CALENDAR**

BBTA Board of Directors Meeting Third Tuesday of Each Month  
7:30 PM Ballena Bay Yacht Club October 20, 2009

Next month's BBTA Board Meeting November 17, 2009

Thanksgiving Holiday November 26, 2009

*Not an Official Document*

